

OFFICIAL FILE  
ILLINOIS COMMERCE COMMISSION

FORMAL COMPLAINT

ORIGINAL

Illinois Commerce Commission  
527 East Capitol Avenue  
Post Office Box 19280  
Springfield, Illinois 62794-9280 62701

For Commission Use Only:

Case 01-0179

Regarding a complaint

by ROBERT A. GREEN  
(Person making the complaint)

against PEOPLES GAS  
(Utility name)

as to CUSTOMER CHARGE

(Reason for complaint)  
in CHICAGO Illinois.

TO THE ILLINOIS COMMERCE COMMISSION, SPRINGFIELD, ILLINOIS:

My mailing address is 7457 N. SHERIDAN RD., CHICAGO, ILL. 60626

The service address that I am complaining about is 7457 N. SHERIDAN RD., CHICAGO, ILL. 60626

My home telephone number is 773 743-6690

Between 8:30 a.m. and 5:00 p.m. weekdays I can be reached at 773 761-0926

PEOPLES GAS (respondent) is a public utility and is subject to the provisions of  
(Full name of utility company)  
the Illinois Public Utilities Act.

In the space below, list the specific section of the law, Commission rule(s), or utility tariffs which you think are involved with your complaint.

UTILITY TARIFF THAT THE GAS COMPANY  
FILED WITH THE COMMISSION, WHICH HAS BEEN  
APPROVED BY THE COMMISSION.

Have you contacted the Consumer Affairs Division of the Illinois Commerce Commission about this complaint?

Has your complaint filed with that office been closed?

ILLINOIS  
COMMERCE COMMISSION  
FEB 20 3 21 PM '01  
CHIEF CLERK'S OFFICE  
Yes ☒ No ☐  
Yes ☒ No ☐

Please state your complaint briefly. Number each of the paragraphs. Please include any specific time period and dollar amounts involved with your complaint. Use an extra sheet of paper, if needed.

DURING THE MONTH OF OCTOBER 1999, AND AFTER A BRIEF CONVERSATION WITH ONE OF YOUR REPRESENTATIVES, I WAS INFORMED THAT THE SERVICE CHARGE IS REALLY A RENTAL FEE FOR THE GAS METER. AFTER I CALLED A DISTRIBUTOR, I FOUND THAT I CAN PURCHASE THESE SAME GAS METERS FOR \$146.00. I CALLED THE REPRESENTATIVE BACK AND INFORMED HER OF MY PLAN TO PURCHASE A METER AND HAVE IT INSTALLED SO THAT I CAN ELIMINATE THE SERVICE CHARGE. HER RESPONSE WAS THE SERVICE CHARGE WOULD NOT BE ELIMINATED.

Please clearly state what you want the Commission to do in this case.

THE COMMISSION SHOULD ALLOW ME TO PURCHASE AND INSTALL MY OWN METER SO THAT I CAN ELIMINATE THE SERVICE CHARGE.

Date: 2-16-2001  
(Month, day, and year)

Complainant's signature

Robert A. Green

If you will be represented by an attorney, please give the attorney's name, address, and telephone number.

You need to file the original and three copies of this form with the Commission and also provide the Commission one copy for each utility complained about (referred to as respondents).

#### VERIFICATION

A notary public must watch you fill out this part of the form.

I, ROBERT A. GREEN, first being duly sworn, say that I have read the above petition and know what it says. The contents of this petition are true to the best of my knowledge.

Robert A. Green

(Signature)

Subscribed and sworn/affirmed to before me this

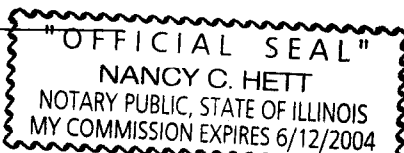
16<sup>th</sup>

day of

February

2001

Nancy C. Hett  
Notary Public, Illinois



#### NOTE:

Failure to answer all of the questions on this form may result in this form being returned to you without processing. If you have questions, please call the counselor in the Consumer Affairs Division that handled your informal complaint.